



**Kale Logistics**

Technology that Transforms



**CAPELLA**

**Web-based CFS/ICD Management System**



- Do you have difficulty in locating shipments and containers in your Container Freight Station?
- Do you find long queues at your CFS gates?
- Do you get angry calls from customers reporting short-landing or damages?
- Do you struggle in getting the visibility of container yards and warehouses within your CFS?

## NEED FOR A CFS MANAGEMENT SYSTEM

Container Freight Stations (CFS) and Inland Container Depots (ICD) are complex operations, involving intricate flow of information and goods between multiple stakeholders. These are further complicated due to manual processes which lead to typical procedural hassles, painfully slow movement of cargo and containers, and quite often inaccuracies in planning and actual actions.

And amidst this inefficiency, CFS/ICD operations need to cater to increasing customer demands and expectations.

## INVESTING IN A CFS MANAGEMENT SYSTEM

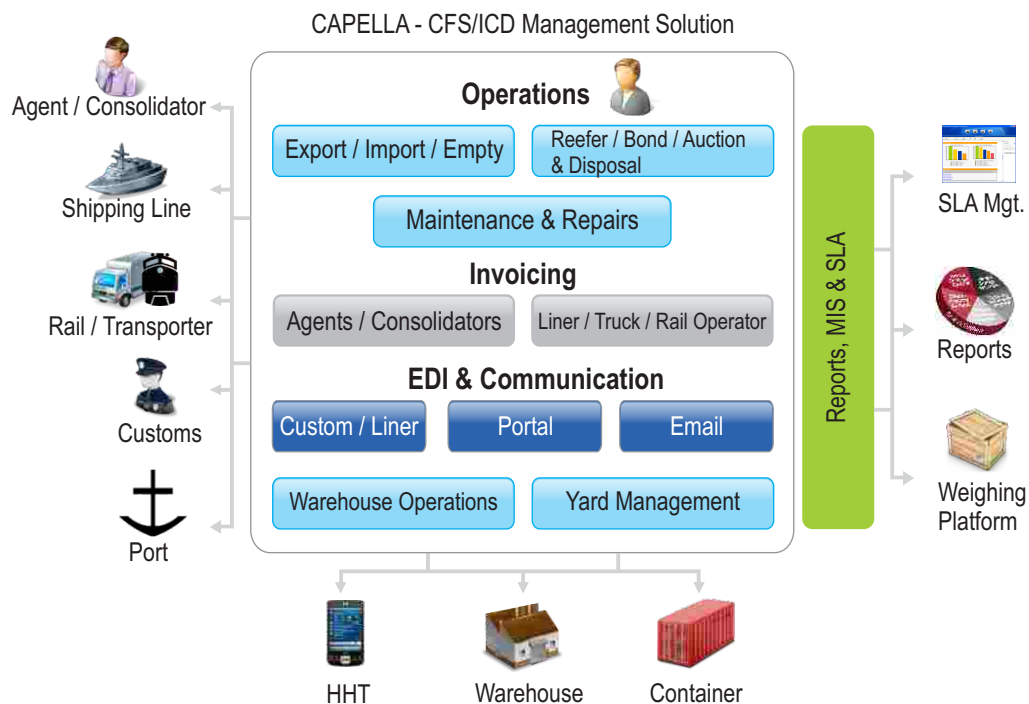
The solution to these problems can often be found in technology and information systems. Yet many CFS and ICD operators have primitive and often debilitating IT solutions do little to provide a consolidated view of the whole business.

A comprehensive web-based software solution built on ground reality can make these processes hassle free. Such a system should be efficient, facilitate communication between all stakeholders and provide decision support at all levels.

## KEY FUNCTIONALITY

Kale's CFS management system fulfills the end-to-end needs of the operators and takes care of:

- Import Cycle Management
- Export Cycle Management
- Bond Cycle Management
- Auction Management
- Empty Containers Management
- Customer Management
- Irregularities Management
- Accounting
- Container / Shipment Tracking
- Reference Data Management
- Maintenance and Repairs Management
- Management Information



A block diagram depicting CAPELLA™ functionality



## Web-based CFS/ICD Management System

### CAPELLA™ - THE BEST FIT FOR CFS & ICD OPERATORS

Kale's CFS Management System- CAPELLA™ caters to specific needs of CFS and ICD operators. It has been developed on the foundation of our extensive domain knowledge and technological expertise in the Logistics space. It is an enterprise-wide, robust, web-based system that automates the disorganised CFS/ICD processes to give the operator instant access to information and provides the management with complete visibility of their business at all times.

The solution addresses all the major issues faced by the CFS operator in terminal operation, container inventory and yard management, bonded and non bonded warehousing, back to town processes, maintenance and repair, damage and loss of shipments, and other features with a comprehensive reporting tool.



### KEY FEATURES

Kale's CFS Management System builds on the following features of the solution framework:

#### Automation

- Complete automation of operational processes
- Support for mobile devices
- Effective warehouse management
- Accurate billing and invoicing
- Auto e-mails to customers / terminals / users
- User friendly and minimal human intervention

#### Quality of Data Exchange

- End-to-end shipment visibility
- Frequent status updates to customers
- Provision for automated interfaces with Customs

#### Decision Support

- Management Information

### BUSINESS BENEFITS

#### Enhanced Operations

- Eliminates bottlenecks (resulting from manual processes) and redundant activities
- Provides real-time information with greater visibility
- Improves forecasting and planning
- Enhances customer service
- High level of data security
- Enables easy integration with other systems

#### Improved Profitability

- Lowers total cost of ownership
- Enables quick return on investment
- Maximises container and cargo throughput and space utilisation
- Improves revenues through accurate revenue reporting
- Maximises labor efficiency

## ABOUT US

**K** Kale Logistics Solutions Private Limited is a leading global IT solution provider focused on the Logistics, Airports and Transportation industry. Its broad solution spectrum ranges from 'Internal Business Automation Systems' to 'Community Solutions' that help various players in the logistics value chain from shipper to consignee to communicate and transact with each other electronically. Kale's IT solutions are successfully empowering 500+ clients worldwide covering all industry segments namely- Freight Forwarders, Container Freight Stations, Custom House Agents, 3PL, Warehouse operators, Transportation Providers, other Logistics Service Users and Cargo Terminal Operators. Industry partnerships and close working association with leading industry bodies has helped Kale's customers achieve faster growth, standardized processes and operational efficiencies.

## AWARDS

- Asia Pacific Entrepreneurship Award
- Best IT Solutions Provider - ICC
- IT Provider of the Year - Payload Asia Award
- Supply Chain IT Solutions Provider - ICC
- Best Technology Service Provider - LW
- Best SCM Solutions Provider - ICC
- Best SCM IT Solutions Provider - Gateway Media
- Best IT Solution Provider in the Logistics Industry - ELSC
- Emerging IT Solutions Provider in the Logistics Industry - ELSC

## INDUSTRY ASSOCIATIONS & ALLIANCES

- The International Air Cargo Association (TIACA)
- Airport Services Association (ASA)
- International Federation of Freight Forwarders Associations (FIATA)
- Microsoft Gold Partner
- Federation of Indian Export Organisations (FIEO)
- The Air Cargo Agents Association of India (ACAAI)
- Center of Excellence with CILT India

## CORPORATE OFFICE

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## Client Speak

We were looking for a service provider who could understand our business process and help us develop an enterprise wide CFS /general warehousing and distribution management application. Kale fitted the bill perfectly. Kale's business understanding and their ability to customise the software which is specific to our needs have been a highlight in this relationship. The solution will help us increase efficiency and at the same time offer value added services to our clients.

**A Leading Container Freight Station**

